



Trade Talk : NEP launching event



Trade Talk - CBA (CoE) launching event

Customs Authority Hosts Second Trade Talk with Launch of the National Enquiry Point

The Customs Authority (CA) held its second Trade Talk on October 22, 2024, at the Suai Room, Timor Plaza, Dili. This event marked the launch of the National Enquiry Point (NEP) and highlighted the ongoing collaboration between the United States Agency for International Development (USAID) and Timor-Leste's CA.

USAID's support is a broader effort to promote sustainable economic growth and regional development. By assisting Timor-Leste in achieving its trade facilitation goals, USAID is helping drive economic diversification and foster a more resilient, transparent, and inclusive trade environment.

The NEP is designed to streamline com-

munication between businesses and the CA. It provides a platform for businesses to submit inquiries and receive written responses directly from customs officials. Accessible online via the Customs Trade Portal, this free service offers an efficient solution for resolving trade-related questions.

Through the NEP, users can obtain timely and accurate responses to technical questions about customs procedures without the need to visit multiple offices or deal with various personnel. This initiative reduces delays, enhances business confidence, and strengthens trade relationships, ultimately improving transparency and efficiency within the customs system.

under challenging conditions. A total of 160 participants, 120 males, and 40 females attended these training sessions.

CA trainers, led by Mr. José Coli, worked closely with the Activity team to co-deliver the sessions. They engaged participants in discussions to gather feedback, which will help refine future training. The interactive approach allowed trainers to address participants' concerns while deepening their understanding of key concepts.

Pre- and post-training assessments were conducted to measure participants' progress. While detailed scores are still being evaluated, initial results suggest significant improvement in participants' skills.

Participants praised the training for its practical focus, especially the relevance of the IEF SOP in mitigating risks during system disruptions. The interactive format and clear, hands-on guidance were noted as highlights, contributing to the training's overall success.

Import/Export Fallback (IEF) SOP training during Oct to Nov 2024

The Customs Authority (CA), in collaboration with the USAID/Timor-Leste Trade Governance Activity team, organized several training sessions on the Import & Export Fallback (IEF) Standard Operating Procedure (SOP). This training targeted CA staff, representatives from Other Government Agencies (OGAs), and members of the Customs Brokers Association (CBA). Held at CA offices in the Ministry of Finance (MoF), Tibar Port, and border areas, the sessions aimed to equip participants for manual clearance operations during outages of the digital customs system (ASYCUDAWorld).

Participants included officials from the Ministry of Agriculture's Quarantine and Biosecurity Department, the Ministry of Health's SAMES, the Land Transport Department (DNTT) under the Ministry of Transport and Communications, the Ministry of Commerce and Industry (MCI), Timor Port, and members of the CBA.

The half-day training covered the legal framework, procedural steps, and stakeholder responsibilities during an IEF event. It emphasized the importance of collaboration among customs personnel, brokers, and partners to maintain smooth operations

Customs Authority Supports Launch of Customs Broker Association Code of Ethics at Third Trade Talk

On December 11, 2024, the Customs Authority (CA), in partnership with the USAID/Timor-Leste Trade Governance Activity team and members of the Customs Broker Association (CBA), officially launched the CBA Code of Ethics. The event was held at the Maubara Room, Timor Plaza, 5th Floor, in Dili.

The ceremony featured the official signing of the Code of Ethics by CBA President Mr. Hilario Barros and Vice President Mr. Zeca Guterres, witnessed by the CA Commissioner, the USAID/Timor Leste representative and Trade Governance Activity's COR, Ms. Ana Guterres, the President of AEMTL, and the Vice President of CCITL for Economic Development and Strategic

Planning. The event was also attended by participants and a media team.

In his remarks, Mr. Barros expressed gratitude to the CA, the USAID/Timor-Leste Trade Governance Activity team, and the USAID COR representative for their significant efforts in developing the Code of Ethics and organizing the launch event.

Attendees actively participated in the event and appreciated the introduction of the CBA Code of Ethics. They also enjoyed short videos showcasing the roles and responsibilities of the CBA and expressed optimism about the future implementation of the Code.

Collected Revenue in 2024

| 2024 REVENUE COLLECTED PER MONTH | |
|----------------------------------|--------------------------|
| JAN | \$ 4,624,984.64 |
| FEB | \$ 8,091,426.72 |
| MAR | \$ 8,879,354.23 |
| APR | \$ 7,223,495.33 |
| MAY | \$ 9,707,067.54 |
| JUN | \$ 7,457,657.05 |
| JUL | \$ 10,950,588.88 |
| AUG | \$ 10,548,204.06 |
| SEP | \$ 8,566,955.56 |
| OCT | \$ 11,223,374.08 |
| NOV | \$ 9,958,139.22 |
| DEC | \$ 11,652,388.49 |
| TOTAL | \$ 108,883,635.80 |